

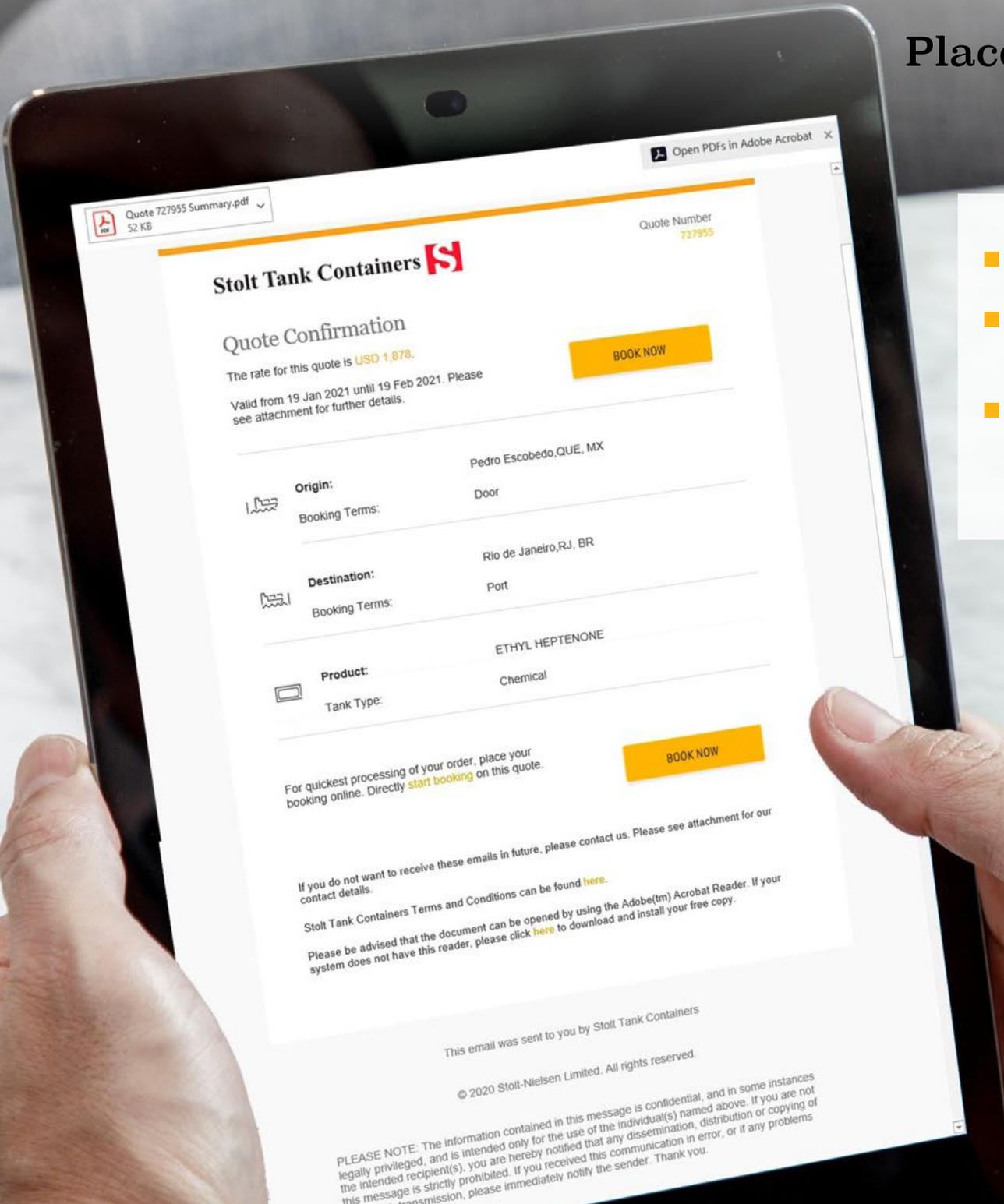
My Shipment, mySTC

BOOK NOW functionality



Place online booking directly from quote confirmation mail

- A “Book now” button is included in every Quote Confirmation email
- When you click this button, you go directly to an online booking form where you can complete your details.
- You don’t need to have an account or login, you can access it directly and start booking right away.



mySTC

Customer Journey: Booking with the Book Now functionality

1: QUOTE REQUEST

You request a quote via any of the current channels (usually via email)



2: QUOTE CONFIRMATION

You receive a Quote Confirmation email and click on "Book Now" button



3: FILLING IN THE BOOKING FORM

You complete the Booking Request online



4: BOOKING RECEIPT CONFIRMATION EMAIL

You receive an acknowledgement email confirming that your booking was received and our team will start processing it.

Booking Request Form | Booking Details

The booking request form consists of several steps. Depending on the type of shipment, only the relevant steps will show (e.g. for a pier-door shipment, the loading step will not be shown).

Stolt Tank Containers 

Booking Request

Quote selection: 512136	Product: Polymeg 1000 polyol	Load Place: Ludwigshafen, RP	Entry Port: Piraeus	Rate: USD 9,999,00 <small>Per Container (exc. Tax)</small>
Container Type: Chemical	Bookings Terms: Door to door	Exit Port: Rotterdam, ZH	Delivery Place: Ritsona	

Booking Details

Booking Details

Quantity: Containers Quantity Per Container: Kilograms

Date:

Loading Details

Container Details

Delivery Details

Contact Details

Everytime a step is completed, it checks green

You specify a date for either Load / Departure / Arrival / Delivery

You set the quantity you want to ship

Booking Request Form | Loading and Delivery Details

Stolt Tank Containers 

Booking Request

Quote selection: 512136	Product: Polymeg 1000 polyol	Load Place: Ludwigshafen, RP	Entry Port: Piraeus	Rate: USD 9,999.00 <small>(Per Container load, Inc)</small>
Container Type: Chemical	Bookings Terms: Door to door	Exit Port: Rotterdam, ZH	Delivery Place: Ritsona	

Booking Details

Loading Details

Loading Details

Address

Company Name: <input type="text" value="Company name"/>	Town/City: Ludwigshafen
Load Address: <input type="text" value="Kotka 14-5, apartment 13, door 7"/>	State/Province/Country: Rheinland-Pfalz
ZIP/Postal Code: <input type="text" value="1234-5678"/>	Country: Germany

Contact Details

Name: <input type="text" value="Contact name"/>	Email address: <input type="text" value="Company@company.com"/>
Telephone Number: <input type="text" value="31 6 135 835 31"/>	

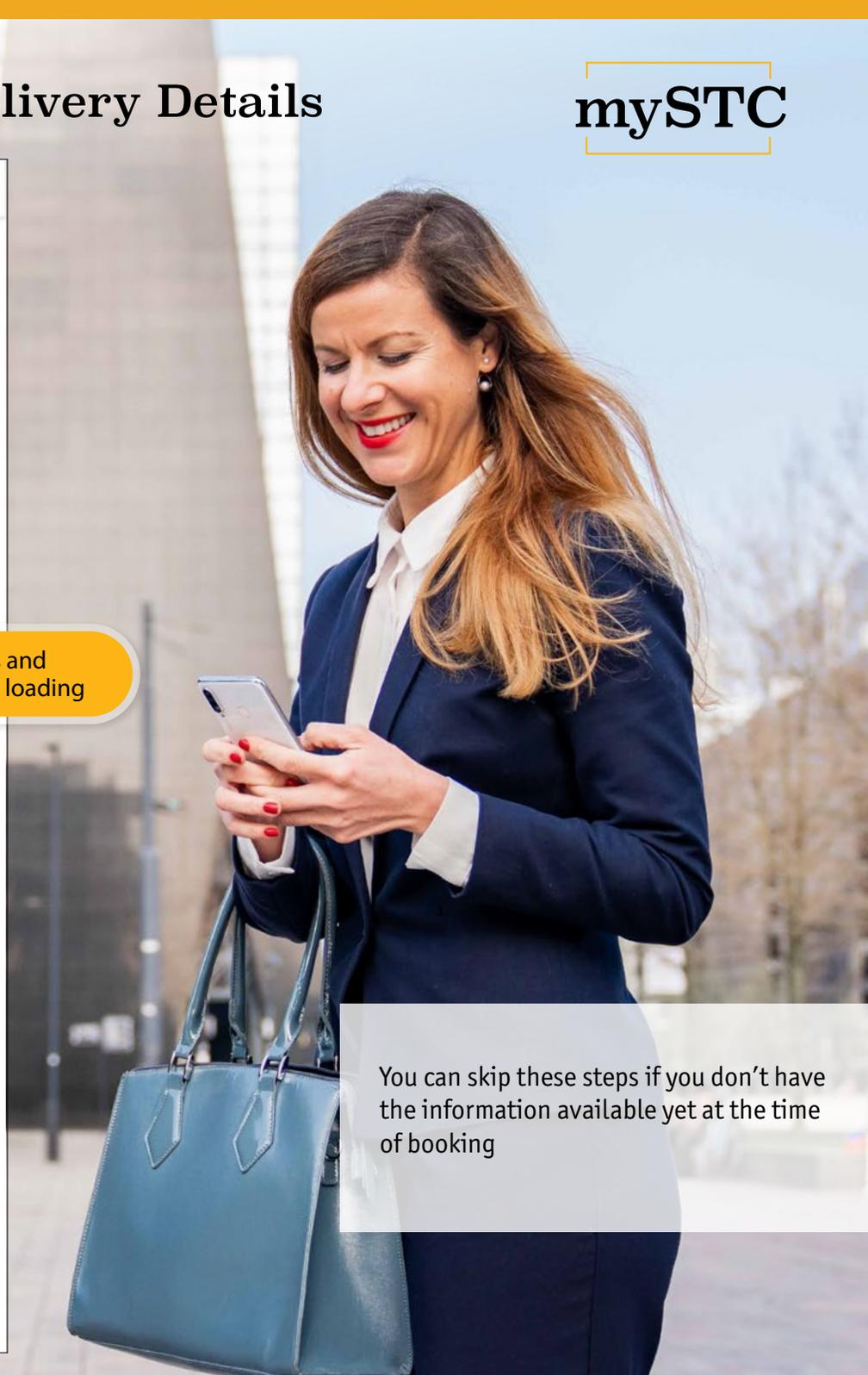
Container Details

Delivery Details

Contact Details

You can fill address details and contact details specific for loading

You can fill address details and contact details specific for delivery



You can skip these steps if you don't have the information available yet at the time of booking

Booking Request Form | Container Details section

Stolt Tank Containers 

Booking Request

Quote selection: **512136**

Product: **Polymeg 1000 polyol**

Load Place: **Ludwigshafen, RP**

Entry Port: **Piraeus**

Rate: **USD 9,999,00**
Per Container (incl.Tax)

Container Type: **Chemical**

Bookings Terms: **Door to door**

Exit Port: **Rotterdam, ZH**

Delivery Place: **Ritsona**

- Booking Details
- Loading Details
- Container Details
- Delivery Details
- Contact Details

Container Details

Container	Load Date	Load Time	Load Ref	Delivery Ref
TBD	mm/dd/yyyy	22:30	Company name	Company name
TBD	mm/dd/yyyy	22:30	Company name	Company name
TBD	mm/dd/yyyy	22:30	Company name	Company name
TBD	mm/dd/yyyy	22:30	Company name	Company name
TBD	mm/dd/yyyy	22:30	Company name	Company name

[skip this step](#) [next](#)

This section shows as many containers as you specified you'd like to ship in the first step

You can provide details on loading dates, times and references for both loading and delivery

Booking Request Form | Contact details

mySTC

Stolt Tank Containers 

Booking Request

Quote selection: **512136**
Container Type: **Chemical**
Product: **Polymeg 1000 polyol**
Bookings Terms: **Door to door**
Load Place: **Ludwigshafen, RP**
Exit Port: **Rotterdam, ZH**
Entry Port: **Piraeus**
Delivery Place: **Ritsona**
Rate: **USD 9,999,00**
Per Container (incl. Tax)

✓ Booking Details

✓ Loading Details

✓ Container Details

✓ Delivery Details

☐ Contact Details

Contact Details

Name:

Contact name

Email Address:

Company@company.com

Telephone Number:

31 6 135 835 31

Documentation:

☐ No documents yet added

Additional Comments:

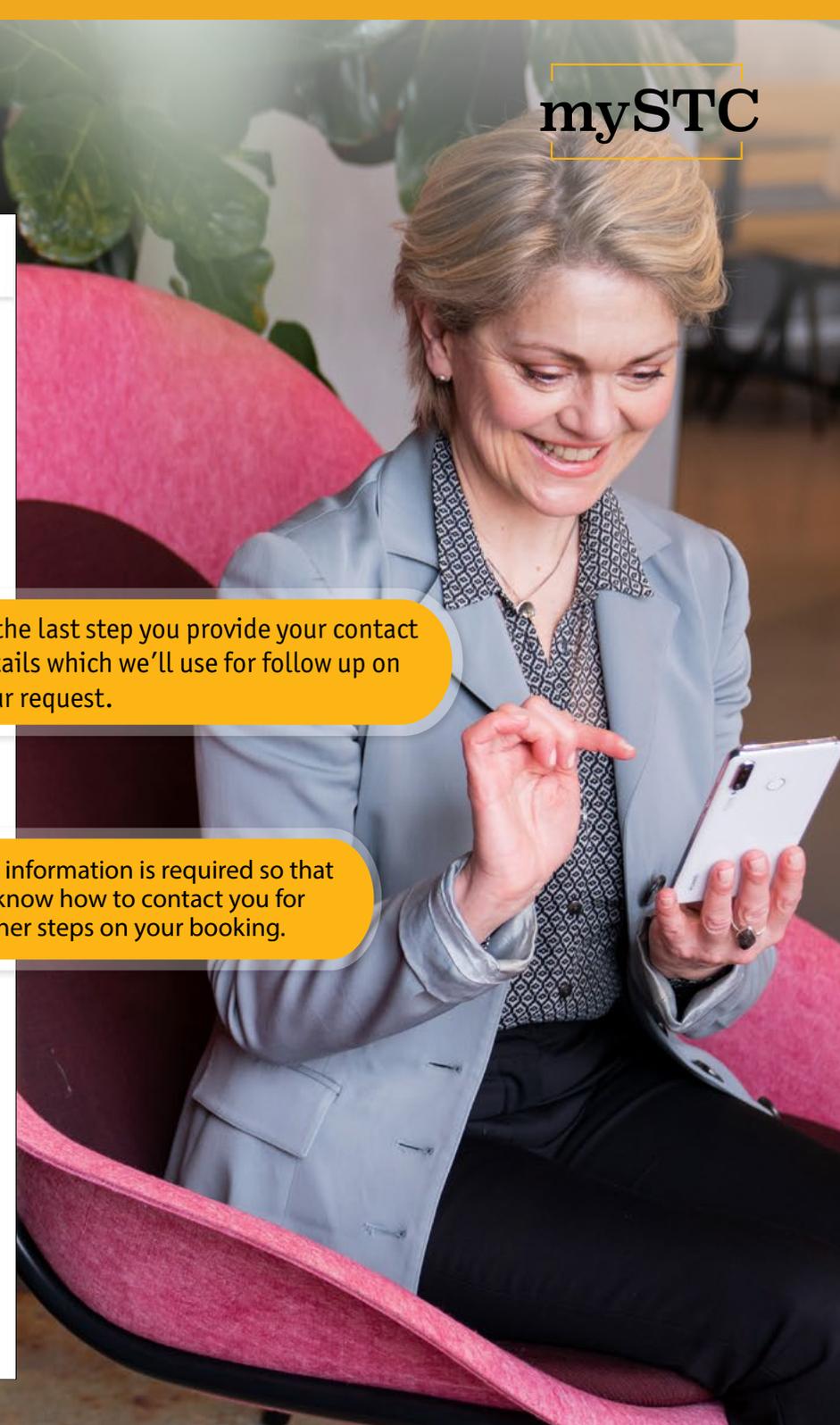
Please enter any additional requirements or comments regarding this booking

I agree with the [Terms and Conditions](#)

SUBMIT REQUEST

In the last step you provide your contact details which we'll use for follow up on your request.

This information is required so that we know how to contact you for further steps on your booking.



Booking Request Confirmation Email

mySTC

After submitting the request, you receive an acknowledgement email of the information received.

All details you specified in the request are summarized in this email

Stolt Tank Containers 

Booking Request Received

Thank you for booking with Stolt Tank Containers.
Your booking request is being processed and you will receive a confirmation within the next days. If you have any questions in the meantime, please contact stc@stolt.com.

Product: Polymeg 1000 polyol	Booking terms: Door to Door
Container Types: Chemical	Date: Load Date: 15-11-2019
 Load Place: Ludwigshafen, RP	Exit Port: Ludwigshafen, RP
 Entry Port: Ritsona	Delivery place: Ritsona
Shipper Reference: Shipper ref number	Complinee Reference: --
Quote number: 12345678	Quantity: 7 Containers

Loading details

Company Name: Company name	Load Address: Ludwigshafen, RP
Postal Code: 10256H	City: Ludwigshafen
State/province: Rhineland-Palatinate	Country: Germany
Contact Name: Robert Cameron	Phone Number: +31 613636316
Email Address: RobertCameren@company.de	

Delivery details

Company Name: Company name	Load Address: Ludwigshafen, RP
Postal Code: 10256H	City: Ludwigshafen
State/province: Rhineland-Palatinate	Country: Germany
Contact Name: Robert Cameron	Phone Number: +31 613636316
Email Address: RobertCameren@company.de	

Documentation

- Bill of Lading.pdf
- Booking Summary.xlsx
- Load Instructions.docx

Additional Comments:

Preferred shipping line: Maersk

Next step: STC will process the request and send out the Booking Summary.



Visit our website for more information 